

# A Synergetic Workforce Grows Your Profits

Malaysia's exclusive Directive Communication™ licensed training company, Train Ability Sdn.Bhd. will revolutionize how your company's most important resource - your people - GET THE JOB DONE. World leaders including Microsoft Corporation and the United Nations choose Directive Communication™ methodology BECAUSE IT WORKS.

Train Ability Sdn.Bhd. will reinvigorate your organization using the dynamic training workforce enhancement system, Directive Communication™.

## Your organization WILL:

- ✓ Access the NEW PSYCHOLOGY methodology in workforce enhancement of Directive Communication™ developed by internationally recognized trainer/speaker and best selling author, Arthur F Carmazzi
- ✓ Discover how SYNERGETIC workforces are built
- ✓ Understand how people INTERACT within their work environment and how to harness under utilized skills
- ✓ Access continuous workforce performance enhancement with TARGETED Directive Communication™ take home tools
- ✓ Create cross department COMMUNICATION
- ✓ Realize untapped leadership POTENTIAL
- ✓ Build company loyalty with FULFILLED employees

## Experience counts

Train Ability Sdn.Bhd. is one of Malaysia's premiere workforce training organizations, headed up by seasoned CEO, Mr Nick Ng who:

- ✓ Gives organizations access to the world renowned Directive Communication™ new methodology in workplace performance enhancement that teaches people how they function and interact in their workplaces. Training is proactive and engaging, with learned techniques having an immediate and powerful impact on workforce synergy.
- ✓ Holds the Master License Malaysia for Directive Communication™
- ✓ Provides international and local Directive Communication™ accredited trainers across a variety of disciplines such quality control to leadership
- ✓ Gives organizations access to the Directive Communication™ Creative Synergy Program
- ✓ Gives organizations access to the full range of Directive Communication™ tools and methodologies

## Nick Ng has:

- ✓ More than 20 years experience in corporate senior management
- ✓ Trained corporations across Asia in workplace performance enhancement
- ✓ Turned around teams in leading corporations across Asia and the United Kingdom with outstanding results.
- ✓ Hands on Six Sigma credentials

## The right tools

Directive Communication™ tools and training are used by the world's leading corporations and Government bodies including: The United Nations; Exxon Mobil; Microsoft Corporation; Nestlé Motorola; Merrill Lynch; Nestlé Colgate-Palmolive; MTV Asia; Unilever; Bayer; Singapore Army; Ritz Carlton; Zydus Cadila (Healthcare India); CANGO (China Association for NGO cooperation); Australia New Zealand Bank; Ernst & Young; Ministry of Defense, Vietnam; Inland Revenue Authority of Singapore; John Hancock Life Assurance; DSBS Thai Danu Bank; Bloomberg; Eppendorf; Maybank; Arab-Malaysia Finance Bhd.; TTDotCom Sdn.Bhd. MediaCorp Radio; Conoco International Inc.



Train Ability Sdn.Bhd. Director, Nick Ng, creates synergetic workforces throughout the United Kingdom and Asia. Nick is the leader that builds your leaders.

The workshop was an eye-opener. Learnt new techniques which will help tremendously, especially when communicating with fellow worker and bosses. Also learnt a few things about myself. Thank you so much,'

Goh Joon Kim | Fuels Marketing, | Exxon Mobil

'Directive Communication™ - Strongly recommended. Mastery made easy to understand. Helped me a lot on a personal basis too.'

Amy Quek, Inland Revenue Authority of Singapore

'I am certainly more "aware" after attending this seminar. After watching the Matrix-Reloaded, I feel like I've taken the pill that allowed me to see how people are programmed and allowed me to choose how to interact with others. Using the CDCI cards I've helped supervisors identify what their direct reports needs are and how they process information so that they can better assign them tasks that will excite them and make them more productive.'

Michael Foo, Software Engineering Department Manager, Motorola

'Arthur F Carmazzi' retreat for Nestlé senior management using his Directive Communication™ methodology really gave clarity to the implementation of our GLOBE initiative. He worked with our senior management team to establish foundations for a substantial change in our organization and really made a difference.'

Tengku Marina Badlishah, Group Corporate Affairs Manager, Nestlé Malaysia

'Directive Communication™ revealed new horizons in what I believed communication to be, this was one of the most worthwhile courses I have taken. Thank you for making this enlightening experience entertaining, educational and practical'

Ho Yuet Mee | Partner, | Ernst and Young

'The Directive Communication™ foundations course is a wonderful adventure in discovering new dimensions in communication and leadership. I am increasingly amazed at the results I have gotten by applying these strategies at Colgate.'

Hima Mehta | Head of Communication, Colgate-Palmolive (India)

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